## Understanding the features with Clark University's Rave Guardian



**Inbox:** Receives messages sent from ClarkALERTS. For example, when Clark sends out a ClarkALERT for a weather related closing, the message can go to this inbox in addition to the other communication points the University currently uses, such as text, phone, voice and social media.

**Call Directory:** Includes important phone numbers that can be dialed directly.

**Content Directory**: Includes important/ useful websites.

**Submit Tip**: Allows the user to submit a non-emergency safety concern to UP. User can choose to be anonymous or not. Can also choose to share location or not. If user chooses not to be anonymous and shares his or her location, UP will be able to know immediately who the person is and where they are located.

**University Police:** The user essentially has a "blue light" call box in their pocket. User cannot be anonymous but can choose to share location or not. If user chooses to share his or her location, UP will be able to know immediately who the person is and where they are located.

**Emergency Call:** Goes directly to 911.

## **Your Profile**

At the top of the screen where it reads "Hi, [your name]" is itself a link. You can voluntarily add information to your profile, such as sharing allergies or medical conditions. The benefit here is University Police can respond more effectively when receiving a tip (if selected non-anonymous) or a call through the app.

Any other edits to a profile must be completed in the ClarkALERT updater, which is found in the ClarkYOU portal.